



## Delight Survey

MOIL Motto: *Delight Every Customer*



### Contact Details

- Company Name:
- Address:
- Contact No:
- E-mail Id:

### 1. Please rate the service you received from us.

	Excellent	Very Good	Good	Fair
Process Transparency in marketing of ore	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness of the concerned dealing officer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
User friendliness of customer portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of the ore	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Promptness in delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### 2. Expected requirement of manganese ore by the year 2025

1. FY 23
2. FY 24
3. FY 25

### 3. Products being manufactured

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

### 4. Furnace capacity (in MVA)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

### 5. Your courteous thoughts:

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Sign: \_\_\_\_\_ Date: \_\_\_\_\_ Place: \_\_\_\_\_