

MKTG/17

Date: August 7, 2006

M/s

Sub: Installation of Consumer Grievance Redressal System.

Dear Sirs,

To facilitate redressal of grievances of consumers promptly, Shri B. Chakravorty, Sr. Dy. General Manager (Mktg) has been appointed as Nodal Officer. In future, a copy of of the grievance, if any, may also kindly be sent to Shri B. Chakravorty.

Thanking you,

Yours faithfully,

**(B.B. Choudhary),
Director (Commercial).**